



Outside Pharmacy Prescription Policy

At Desoto Animal Clinic, it is our policy to take every possible step to ensure that our patients receive the very best pharmaceutical products available. This is especially important with life-threatening illnesses such as heartworm disease. However, we understand the desire to find products and medication at a reduced price. We try to offer medication at a fair price and we even offer a convenient online pharmacy that ships your pet's prescriptions and your pet's food directly to your door. However, we are aware that some online companies advertise even lower prices, if you wish we will write a prescription for your pet for these products. We want your decision to be an informed one so please be aware of the following:

General Guidelines

1. The doctor must initiate the prescription based on the exam in conformance with state regulations, we must examine the pet at least once a year to maintain a doctor/patient relationship.
2. You can pick up this prescription up at our office, or we can mail the prescription directly to you so you can forward them directly to your chosen pharmacy.
3. It is your responsibility to ensure that the prescription is filled and used correctly. We will only write the prescription as the doctor recommends and we will only prescribe heartworm and flea medication based on the current recorded weight of your pet.
4. We cannot become involved with customer service problems with internet pharmacies.
5. We will not be become involved with any product failure, adverse reactions, and quality problems or incorrect dosing issues, due to drugs acquired from internet pharmacies.
6. We cannot be held responsible for the quality or authenticity of products obtained from internet pharmacies.
7. We honor products money-back guarantee on prescriptions purchased on premises.
8. Coupons and other manufactures incentives are often available at our office and online pharmacy, which can afford an appreciable savings.

If you prefer to purchase prescription medication outside of our practice, please let us know during your visit, we will provide a written prescription which you can have filled at the pharmacy of your choice. Due to repeated complications we prefer to avoid dealing with third-party internet pharmacies.

For your written prescriptions needs that are not associated with a visit please call ahead at least 72 hours before coming by to pick-up prescriptions, so that we can have them prepared for you in advance.